

Interrail Pass Guide



Browse
the booklet to
get the most out
of your Pass



**Download the Interrail
Rail Planner App.**
It's free and works offline!



Interrail



Create your own Story

Dear Interrail traveller

You have chosen the perfect way to explore Europe – by train! With the Interrail Pass you will be able to travel in the most exciting way imaginable, offering you the chance to fully appreciate Europe's spectacular landscapes as well as its cultural and historical heritage.

The booklet you're holding is designed to explain how to use your Interrail Pass so that you can get the most out of your European travel experience.

Our first tip: download the Interrail Rail Planner App to help you plan your European rail journey. There you can find railway timetables, additional benefits for Interrail Pass holders, and much more. Many of the App's features work offline, making it an ideal companion for your Interrail trip!

Thank you for choosing Interrail, we wish you a fantastic journey!



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Every effort has been made to ensure that the information in this guide is correct and up-to-date. This information, however, can be subject to change without prior notice, and no guarantee can be made regarding its accuracy or completeness.

How to use Your Interrail Pass in Three Steps



- 1 Update your Travel Diary details before each journey. If you have a Flexi Pass, also enter the correct Travel Date in blue or black permanent ink (no pencil!) on your ticket. Never change a date!



- 2 On the train, it is compulsory to show a valid passport/identity document together with your Interrail Pass to train staff when requested.



- 3 Once you have finished travelling, please send us your Pass Cover including Travel Diary and ticket. We will send you a gift in return!



Interrail Pass validity

The list below shows the participating companies in the Interrail Global Pass. The Interrail Global Pass is also valid with various private railway companies. Please see the Interrail Rail Planner App for details.

Austria (including Liechtenstein) > ÖBB + Westbahn	Italy > Trenitalia + Attica Group + Minoan Lines
Belgium > SNCB/NMBS + Thalys + Eurostar	Ireland > IE + NIR
Bosnia-Herzegovina > ŽFBH + ŽRS	Luxembourg > CFL
Bulgaria > BDŽ	Montenegro > ŽPCG
Croatia > HŽ	Netherlands > NS + Thalys
Czech Republic > ČD	Norway > NSB
Denmark > DSB	Poland > PKP
Finland > VR	Portugal > CP
France (including Monaco) > SNCF + Thalys + Eurostar	Romania > CFR
FYR Macedonia > MZ-T	Serbia > SV
Germany > DB + Thalys	Slovakia > ZSSK
Great Britain > ATOC + Eurostar	Slovenia > SŽ
Greece > TRAINOSE + Attica Group + Minoan Lines	Spain > RENFE
Hungary > MÁV-START + GYSEV	Sweden > SJ
	Switzerland > SBB/CFF/FFS + BLS
	Turkey > TCDD



**Countries where
the Interrail Global
Pass is valid**



How the Interrail Pass Works



What travel documents do I need?

The Interrail Pass consists of the Pass Cover with an attached ticket, which should not be detached under any circumstances. Aside from your Interrail Pass, you will of course need a valid passport or a legal equivalent. Travel insurance is also strongly recommended – this is not included in your Pass.

Once you have received your Interrail Pass, check it carefully to ensure that all your personal details are correct. Should there be any mistakes, it is important to return it to the point of purchase for correction before you start travelling.

What is the Interrail Pass Cover for?

The Pass Cover protects your Interrail Pass ticket, which is stapled inside. It also includes the Travel Diary that you must present, together with the ticket, to ticket inspectors. It is compulsory to update your Travel Diary journey details before each trip that you make. Refer to your Pass Cover for more information on how to do this.



Is my Interrail Pass valid for all trains and boats in Europe?

An Interrail Pass is valid for travel in the country or with the company printed on your ticket. You will find a list of all the countries and companies for which the Global Pass is valid on page 5 of this guide. The Rail Planner App specifies the different participating railway companies including participating private railways and shipping companies. This information can be found in the Rail Planner App under Pass Benefits and is listed per country.

For free passage on international ferry routes, your Interrail Pass must be valid for the country of departure AND the country of arrival. For discounted passage, your Pass must be valid for the country of departure OR the country of arrival.

Please note that reservation costs and surcharges required for overnight beds and seats on certain international and high-speed trains are not included in your Pass. See “How do I make seat and bed reservations?” on page 11 for more information.



Travel in your country of residence

The country in which you live and/or have citizenship for is considered your country of residence. You can find it printed on your ticket in the top-right corner. An Interrail Pass can generally not be used for free travel in this country. However, the Interrail Global Pass allows you to make two trips in your country of residence, provided it is an Interrail member country*. These trips should be your outbound and inbound journey.

- The outbound journey can be used to travel from any location in your country of residence to the border, an airport, or port.
- The inbound journey can be used to travel from the border, or an airport or port back within your country of residence.

You may travel with more than one train, provided the trips are within the same day. Please note that the special rule for travel with an overnight train also applies; see detailed conditions on page 10.

What to do when travelling in your country of residence

Step 1 Fill in the outbound/inbound date on your Pass Cover

Before boarding, enter the date on which you will be using the outbound journey in the designated area on of the Travel Diary. Do the same when making your inbound journey. If you do not make use of these trips, this space can be left blank.

Step 2 Fill in your trip details

As with all other trips, make sure that all trains of each outbound and inbound trip are registered in the journey details section of your Travel Diary.

Step 3 Flexi Pass? Record the date on your ticket

If you have a Flexi Pass you are required to use a travel day on your ticket, and write this date in your Travel Calendar.

How often can I use my Interrail Pass?

There are two different types of Passes:

- The Continuous Pass can be used as often as you want during the period that it is valid for.
- The Flexi Pass can only be used for a specific number of travel days during the overall period of validity.

Please note that you can take your first trip anytime after 00.00 hours on the first day that your Pass is valid and you must finish your last trip by midnight (24.00 hours) on the last day of validity.

* All countries listed on page 5 of this guide are Interrail member countries

Using the Interrail Flexi Pass

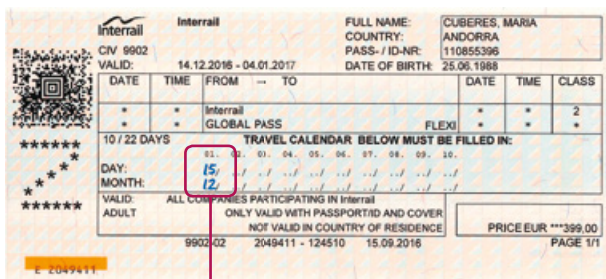
Your Flexi Pass entitles you to a set number of travel days within a specific period. On any travel day, you can hop on and off as many trains as you like, but please check in advance if a reservation is recommended or compulsory for a specific route.

What's the Travel Calendar on the Flexi Pass ticket for?

The Travel Calendar is used to designate a day within your overall validity as a travel day. Before boarding your first train of the day, it is extremely important to indicate that day as a travel day on your Travel Calendar. Not doing so is considered the same as travelling without a ticket, which means you will have to pay for a full-fare ticket and may also risk having to pay a fine.

How do I fill in the Travel Calendar on the ticket?

Your Travel Calendar will have a day and month box for each of the travel days you are entitled to. Even if you already have a carefully planned schedule worked out, do not mark all the dates in the calendar at once – you will lose flexibility as to when you can travel. As you start each travel day, write the day and month in the correct boxes under “1,” for the first travel day, “2” for the second, and so on. Do not use pencil – you must use blue or black non-erasable ink.



The image shows an Interrail Flexi Pass ticket and its Travel Calendar. The ticket includes a QR code, the Interrail logo, and personal details: CIV 9902, VALID: 14.12.2016 - 04.01.2017, FULL NAME: CUBERES, MARIA, COUNTRY: ANDORRA, PASS- / ID-NR: 110855396, and DATE OF BIRTH: 25.06.1968. The ticket is for a GLOBAL PASS FLEXI, valid for 10/22 days, with a class of 2. The Travel Calendar is a grid with columns for DATE, TIME, FROM, TO, and CLASS. The first travel day is marked with '15/12' in blue ink. A red arrow points to the '15/12' entry, indicating the travel day in the Travel Calendar.

DATE	TIME	FROM	TO	CLASS
*	*	Interrail		
*	*	GLOBAL PASS		
*	*			2

10/22 DAYS TRAVEL CALENDAR BELOW MUST BE FILLED IN:

DAY: 01. 02. 03. 04. 05. 06. 07. 08. 09. 10.

MONTH: 15/12

VALID: ADULT

ALL COMPANIES PARTICIPATING IN Interrail

ONLY VALID WITH PASSPORT/ID AND COVER

NOT VALID IN COUNTRY OF RESIDENCE

9902-02 2049411 - 124510 15.09.2016

PRICE EUR ***399,00

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Travel day in Travel Calendar

Do's and don'ts for the Travel Calendar

- Only use a pen with black or blue ink (not erasable)
- Do not use pencil
- Never correct a date
- Enter 2 digits per day/month; see example

What if I make a mistake in the Travel Calendar?

Be very careful when filling in your Travel Calendar. Mistakes cannot be corrected, since an altered travel date can be interpreted as attempted fraud. In case you made a mistake, you will have to mark the correct date in a new box which means you lose one travel day.

How to mark an overnight journey in the Flexi Pass Travel Calendar and save a travel day

A travel day lasts from midnight to midnight. For all overnight trips, your Interrail Pass must be valid on the dates of departure and arrival. However, depending on the departure time of the overnight train, there is a special Interrail offer that could save you a travel day.

If you board a direct overnight train (with no connections/no change of trains) after 19:00h (7 pm), which arrives at its final destination after 04:00h (4 am), you only need to use one travel day – the date of arrival. For instance, if you take the direct overnight train from Budapest to Munich, which departs on 2nd August at 21:10h (09:10 pm) and arrives the following morning at 06:15h (06:15 am), you only have to mark 3rd August in the Travel Calendar.

If you board an overnight train before 19:00h (7 pm), you need to use two travel days. When travelling by night ferry, you only have to use one travel day. You may mark either the date of departure or arrival on your Travel Calendar. The choice is yours.

Does my Interrail Pass entitle me to extra benefits?

Yes, your Pass entitles you to a great range of special benefits including free or discounted transportation on European buses and ferries, as well as sightseeing attractions. For the complete list of extra benefits, check the Pass Benefits section of the Rail Planner App. For more information see also page 12.



How do I make seat and bed reservations?

Certain trains operators want to guarantee customers an allocated seat or bed, especially for high-speed, international and overnight trains. In such cases, a reservation, for an additional fee, will be required. This fee may include extra benefits, depending on the train and class, e.g. a meal and a drink served at your seat, a complimentary newspaper or free WiFi.

The Rail Planner App shows when a reservation is compulsory*. In many cases, reservations can be booked at train stations, online or with a rail pass agent.

We advise travellers to book well in advance; seats can be in high demand, especially in the peak travel season (July / August). On a few trains, the number of available Pass holder seats can be limited.

* Trains in France, Italy and Spain often require a reservation, are very popular and can sell out quickly. In general, high-speed trains in Austria and Germany do not require reservations.

Tip: On the Rail Planner App, it is possible to use the filter "Trains without compulsory reservations" to plan your trip. Please note that you might spend more time travelling and may need to make more changes of trains.



For more information about reservations see point 8 of the Conditions of Use, or visit www.eurailgroup.org/interrailreservations.



Pass Benefits



As an Interrail Pass holder, you can take advantage of many other extra benefits such as discounted boat tours, hotel rooms, museum tickets and much more. Most benefits can be arranged on location, but for some benefits, particularly with international shipping lines, advance booking is needed.

Tip: In the Pass Benefits section of the Interrail Rail Planner App you can find a list of benefits organised by country. If a benefit requires a reservation, it will also contain contact details allowing you to do so.



When making use of the benefits, keep the following points in mind:

For Flexi Pass holders:

- Discounted travel and other benefits do not require use of a travel day. You can make use of the benefits at any time (even if you have used all your travel days) as long as they are used on a day that falls within your overall Pass validity.

For Continuous Pass holders:

- You can take advantage of the benefits until the last day on which your Pass is valid.

Please note that benefits are subject to change without prior notice: before booking or buying a ticket, confirm that the company still honours the discount.



Conditions of Use



1. Interrail Pass definition

An Interrail Pass consists of a ticket and a Pass Cover. Neither the ticket nor the Pass Cover is valid on its own. Those who travel using one without the other are subject to the payment of a full-fare ticket and a maximum fine of 200 euro, subject to the rules of the relevant railway undertaking.

2. An Interrail Pass is strictly personal

An Interrail Pass is strictly personal, non-transferable and valid only upon presentation of a passport or other recognised photographic identification document (no copies accepted). Those who travel on an Interrail Pass without a passport or a legal equivalent are subject to the payment of a full-fare ticket and a maximum fine of 200 euro, subject to the rules of the relevant railway undertaking.

3. Countries and companies for which the Interrail Pass is valid

3.1 Validity of the Pass

The Interrail Global Pass is valid for travel with the participating railway undertakings and shipping companies in the countries listed on page 5. All participating railway undertakings and shipping companies are listed in the Interrail Rail Planner App under Pass Benefits > Pass Validity. An Interrail Global Pass has limited validity for travel in the country of residence of the Pass holder. For detailed conditions refer to page 8. Interrail One Country Passes are only valid for the country printed on the ticket. An Interrail Benelux One Country Pass is valid in Luxembourg, the Netherlands and Belgium. One Country Passes are not valid in the country of residence of the Pass holder.



3.2 Journey not entirely covered by the validity of the Pass

If a traveller chooses to make a journey which is not entirely covered by the validity of their Pass, the missing section of the journey has to be paid for at a normal fare.

4. Benefits

Benefits are price reductions offered to the Pass holders. A benefit can only be obtained:

- On presentation of a Pass.
- Within the overall validity of a Pass.
- If the Interrail Pass is valid in the country in which the benefit is granted.
- Generally only from the local ticket office, call-centre or website of the company offering the benefit.

Interrail Passes entitle the holder to benefits on the lines of companies and non-transportation organisations as listed in the Rail Planner App. For details regarding the specific benefits, see the Rail Planner App. There are two kinds of benefits, namely those entitling to free passage/entrance, and those granting a reduction.

4.1 Free and reduction benefits

For both free and reduction benefits for a domestic service the Pass must be valid in the country where the service is granted. For a reduction benefit on an international shipping line the Pass must be valid in the country of departure or the country of arrival but for a free benefit on an international shipping line the Pass must be valid in the country of departure and the country of arrival.

For holders of a Flexi Pass reduction benefits can be used during the entire period of validity of the Pass. Free travel benefits for Flexi Pass holders can only occur on a date that has been marked on the Travel Calendar on the ticket.

5. Recording Travel Diary details

Before boarding a train, bus, or boat, each journey must be recorded on the Travel Diary.

Please be aware that Travel Diary journey details are a crucial part of the ticket. Without these journey details your Pass is not valid.

Those who travel without having recorded Travel Diary journey details are subject to the payment of a full-fare ticket and a maximum fine of 200 euro, subject to the rules of the relevant railway undertaking.

6. Flexi Pass: Marking dates in the Travel Calendar

Flexi Pass holders may choose the days on which they travel within the period of overall validity of the Pass. Before boarding the first train, bus, or boat on a travel day, the date must be marked on the Travel Calendar. This should be done with a pen with blue or black

non-erasable ink in the corresponding boxes on the ticket. Written dates must be entered with 2 digits (7th of May is 07/05) and in sequential order as in the following example:

	1	2	3	4	5
Day:	0	7			
Month:	0	5			

Those who travel on a date that has not been marked on the ticket are subject to the payment of a full-fare

ticket and a maximum fine of 200 euro, subject to the rules of the relevant railway undertaking. Once a travel date is entered, any attempt to correct it will be considered an attempt of fraud and the ticket will be confiscated. If a mistake is made, the Pass holder can:

- Enter the correct date on the Travel Calendar, which means that the Pass holder loses a (non-refundable) travel day;
- or
- In all other cases, before ticket control, ask a ticket inspector for advice.

7. Flexi Pass: overnight journeys

If the Pass holder boards a direct overnight train after 19:00h (7 pm), and the train arrives at its final destination after 04:00h (4 am), it is only necessary to enter the date of arrival on the Travel Calendar. This also covers travel between 19:00h (7 pm) and 24:00h (midnight) on the date of departure, as long as the dates of departure and arrival both fall within the overall period of the Pass' validity. If the Pass holder boards an overnight train before 19:00h (7 pm), it is necessary to use two travel days.

When using an overnight ferry covered by the Pass, either the date of departure or arrival may be entered on the Travel Calendar.

8. Seat availability, reservations and surcharges

An Interrail Pass does not guarantee a seat on a train or boat, unless a separate reservation is secured in advance. Fees for seat reservations, sleeping accommodation, port taxes, meals, and other services offered on board of trains and boats are not included in the Pass. For certain trains and ferries, reservations in advance are compulsory and surcharges and/or supplements may apply. Pass holders must book and/or pay in advance for the following:

- Seat reservation for most high-speed trains (like SNCF TGV, Thalys, Lyria, Trenitalia Freccia, RENFE AVE, PKP EIP). The holder must pay charges and supplements in advance, in particular, those levied for seat reservations (sometimes additional services are included in the reservation fee),
- Sleeping accommodation: the use of sleeping accommodation (like couchettes and beds) for all night trains
- Panoramic coach: some scenic trains have the option to travel in a special panoramic coach, which requires a reservation
- Meals, which are included in the supplement of some trains
- Other services offered on board trains (telephone, newspapers etc.)

Special ferry surcharges: Pass holders must book and/or pay the following:

- The use of cabins, berths and reclining seats on ships of the ferry companies
- Season supplements from June to September on the shipping lines operated by Attica Group (Superfast Ferries and Blue Star Ferries) or Minoan Lines between Italy and Greece
- Port taxes
- The use of certain boats

9. Misuse of an Interrail Pass and confiscation

Railway staff are entitled to confiscate a Pass:

- Which is a photocopy or counterfeit
- That is being used by anyone other than the person to whom it was issued
- On which the data on the ticket has been altered (on any of the boxes)
- Used outside its period of validity
- Misused in the country of residence
- Used without a passport or other recognised photographic identification document (no copies accepted)

Moreover, the Pass holder is subject to the payment of a full fare ticket for the journey made and a maximum fine of 200 euro, subject to the rules of the relevant railway undertaking. In all the cases above, the Pass holder is considered to be attempting fraud against both Eurail Group G.I.E. and the carrier they are travelling with. This will be reported to national authorities, who will determine the appropriate penalties.

10. Luggage

With regard to the transportation of luggage, holders of an Interrail Pass are subject to the same conditions as holders of ordinary tickets of the railway undertaking of the train they travel on.

11. Interrail Pass period of validity

An Interrail Pass is valid within the overall time period indicated on the Pass. Travel can begin after 00:00 hours on the first date of validity, and the last trip must be completed by midnight (24:00 hours) on the last date of validity.

12. 1st and 2nd class

An Interrail Pass is valid for travel in the class indicated on the ticket. 1st class Passes are also valid in 2nd class carriages. Those wishing to travel 1st class with a 2nd class Pass must pay the full difference between 1st and 2nd class fare on the respective route. There is no refund for 1st class Pass holders travelling in 2nd class.

13. Eligibility

Citizens from one of the countries of the European Union or one of the countries listed hereafter, or persons officially residing in one of the countries from the European Union or one of the countries listed hereafter, are eligible to travel with an Interrail Pass:

Albania, Andorra, Belarus, Bosnia-Herzegovina, FYR Macedonia, Gibraltar, Iceland, Kosovo, Liechtenstein, Moldova, Monaco, Montenegro, Norway, Russian Federation, San Marino, Serbia, Switzerland, Turkey, Ukraine and Vatican City.





Citizens from outside EU member countries or outside one of the countries listed above, and persons officially residing outside one of these countries are eligible to travel with a Eurail Pass. Proof of citizenship can be established by a passport/identity card. Proof of residence can be established by government issued residency documents.

14. Duplicates and replacement of Interrail Passes

A duplicate Interrail Pass cannot be issued for those that are damaged, lost or stolen. Passes bearing incorrect information due to a mistake made by the issuing office can only be replaced by the issuing office.

15. Interrail Pass categories

Restrictions apply to using Interrail Passes in different categories:

- A Child Pass can only be used by travellers who are younger than 12 years of age on the first day that the Pass is valid. A free Child Pass can only be used in combination with an Adult Pass and a maximum of two free Child Passes per Adult Pass can be issued. Children younger than 4 years of age can travel for free and without a Pass, unless a separate seat or bed is requested. In that case a separate Child ticket or Pass may be required.
- A Youth Pass can only be used by travellers who are younger than 28 years of age on the first day that the Pass is valid.
- A Senior Pass can only be used by travellers who are at least 60 years of age on the first day that the Pass is valid.

16. Cancellation and refund policy

Refund requests can only be granted for unused, non-promotional Passes. Passes are considered 'used' on or after the first day of validity of the Pass. Promotional Passes or Passes that have been (partially)



used, lost, damaged or stolen cannot be refunded or replaced. Tickets purchased to replace lost or stolen Passes can also not be refunded. All refund requests must be made in writing by the Pass holder exclusively at the agency/office where the Pass in question was purchased, while presenting the original ticket in its Pass Cover.

In order to obtain a refund, the Pass holder shall either:

- Return the Pass to the place of purchase before the first day of validity, or
- Have a railway official certify the Pass as 'UNUSED' before the first day of validity. Refund applications for Passes certified as 'UNUSED' are accepted up to a year after the date of issue. Refunds are subject to the deduction of a 15 percent cancellation fee.

17. Liability

Eurail Group G.I.E. only acts as an intermediary of the European carriers and is not liable for operation of the carriers or for damages or extra costs incurred due to loss of baggage, theft, force majeure or other causes.

18. Compensation policy

In the event that a Pass holder experiences during the period of validity of the Pass, three or more train delays that are longer than 60 minutes each (two or more delays in case of a One Country Pass), he/she has the right to apply for compensation from the Eurail Group G.I.E. for the sustained delay. Claims for refunds on any other necessary expenses incurred due to these delays should be addressed to the relevant railway company. For further information and for details on the procedure for compensation, please refer to www.eurailgroup.org/compensation.

19. Legal provisions

Pass holders are subject to these Conditions of Use and to the Conditions of Carriage of the carrier(s) applicable to the Interrail Pass, as well as to the applicable EU and international law.

International journeys are governed by:

- The Uniform Rules concerning the Contract of International Carriage of Passengers by Rail (CIV – Annex A to COTIF),
- Regulation (EC) No 1371/2007 on rail passengers' rights and obligations (PRR) (applies in the European Union),
- National law.

Domestic journeys within the European Union are subject to the PRR and the respective national law. Domestic journeys outside the European Union are subject to the applicable national law.

For details on international regulations please refer to:

www.cit-rail.org/en/passenger-traffic/legislation/.

20. Prevalence of English version

In the event of a conflict between the English version and other linguistic versions of these Conditions of Use, the English version (see www.eurailgroup.org/InterrailCOU) shall prevail.

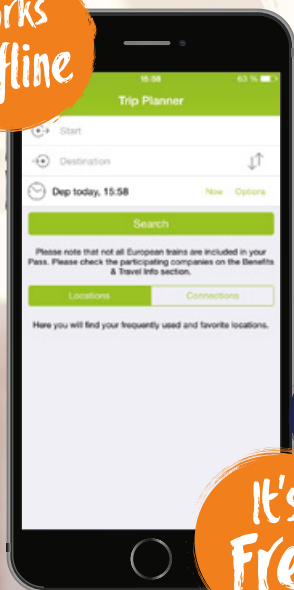


In case you run out of space on your Pass Cover for recording your trips, you can use these extra lines. Please show them together with your Pass Cover to the Ticket Inspector. Make sure that these extra pages are also attached if you decide to send in your Pass Cover.

[illegible]

Rail Planner App

Works
Offline



Easy

It's
Free



Interrail Rail Planner App Free, offline, convenient.

The Rail Planner is a free and useful mobile App that provides offline access to the European train timetables. With the App, you can use the 'Trip Planner' feature to plan your trip in advance, at the train station or even on the train!

You can also:

- Check the extra discounts, free benefits and advantages you are entitled to.
- See valuable travel information and FAQs to help you plan your European trip.



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Interrail

Create your own Story



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P.O. Box 2112
3500 GC Utrecht
The Netherlands



English version
Edition 2017



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