

General Conditions of the Greenpoints loyalty program

These General Conditions contain the provisions applicable to member companies wishing to participate in the SNCB Greenpoints program.

By validating the application for membership, the company accepts in their entirety the provisions of these General Conditions and the effects thereof, and waives any claim or recourse against SNCB and its partners for any problem or dispute arising from the existence or implementation of the Greenpoints program.

1. Greenpoints membership is free. Only one person per company can register. On registering, this person - the Greenpoints Admin - receives the Greenpoints number, a login and password.
2. Greenpoints are allocated for all purchases of international tickets with the exception of tickets to be issued on the basis of corporate fares: Thalys Corporate Fares (TCF), Eurostar Global Net Deal (GND) or ICE Corporate Program (iCP); and the group fares.
3. Greenpoints are only allocated for reservations made through SNCB or via SNCB-authorized sales channels.
4. Points are only allocated if the Greenpoints number has been notified when making the reservation. If the number was not communicated, no point will be awarded, neither retroactively.
5. Greenpoints are valid for a period of one year following the travel date.
6. Each euro spent on purchases as provided for in point 2 of these Regulations corresponds to one Greenpoint.
7. Greenpoints entitle the holder to earn free tickets on different international trains. The conversion table of points can be viewed on www.sncb-international.com/corporate.
8. The Greenpoints Admin may check at any time the status of his company's points on www.sncb-international.com/corporate.
9. Exchange of the Greenpoints shall be done exclusively by the Greenpoints Admin on www.sncb-international.com/corporate.
10. SNCB reserves the right to modify or cancel the Greenpoints program without prior notice.

